Top 20 Leadership Skills and Competencies Needed to Lead a Community College Today

As reported by attendees of the 2006 CCLDI Summer Leadership Academy

In order from most highly rated to least highly rated by number of responses:

- 1. Communication skills: Ability to listen, speak clearly, and present information in a compelling way.
- 2. People or "connective" skills: Ability and willingness to develop and nurture relationships.
- 3. Integrity and credibility within the campus and the community.
- 4. Ability to develop and implement a collaborative vision.
- 5. Collaboration with individuals on campus as well as in the community; ability to be a team player and team builder.
- 6. Candor and honesty.
- 7. Motivational skills and passion for the work.
- 8. Knowledge of all aspects of the position and competence on the job, including an understanding of how best to use campus resources.
- 9. Big-picture thinking, including the use of data to drive decisions.
- 10. Courage and willingness to take risks.
- 11. Openness to new ideas.
- 12. Creativity in terms of ideas and execution of vision.
- 13. Strong decision-making skills and confidence in one's decisions.
- 14. Ability to delegate and empower others to make decisions.
- 15. Devotion to students and student success as the core of leadership decisions.
- 16. Change management and conflict resolution skills.
- 17. Authenticity and self-knowledge.
- 18. Visibility on campus and within the community, heavy interaction with faculty.
- 19. Awareness of and dedication to community needs and partnerships.
- 20. Empathy and emotional intelligence.