Integration of college outreach & marketing



Presented by College of San Mateo President Michael Claire and Beverley Madden

Director College Bus. Development, Marketing, Outreach & PR

AGENDA

- Introduction to College of San Mateo
- The Problem
- The Vision
- Implementing the Plan
- Future
- Questions?

Shifting the model! Implementing the Plan

| Timeline | Major Accomplishments |
|----------|---|
| 2007-08 | Convert PT Outreach Program Services Coordinator to FT1 student ambassador |
| 2008-09 | Launch new college website; new college brand; create 1 st college view brochure; College President speaks to high school parent groups • 4 student ambassadors |
| 2009-10 | Student ambassadors assigned to feeder high schools, support on campus events and take over campus tours • 6 student ambassadors |
| 2010-11 | Implement online tour form, standardized tour offerings; create outreach advisory council 8 student ambassadors |
| 2011-12 | CR&M moves into new College Center; students staff 2nd floor counter 8 student ambassadors; 1 student ambassador lead |
| 2012-14 | • 10 student ambassadors; 1 student ambassador lead |
| 2014-15 | College tours up 30% over previous year; over 1,000 tours conducted 10 student ambassadors; 2 student ambassador leads |

Implementing the Plan

- Community Outreach
- Cohesive branding
- Student Ambassadors



Implementing the Plan

Student Ambassadors





Future

- First Year Success Initiative
 - Orientation
 - Assessment
 - Mentoring



• Questions?









